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Attorney Docket No. 20558-011

IN THE UNITED STATES PATENT AND TRADEMARK

Applicants: Skuriat et al.
Serial No.: 09/540,648
Filed: March 31, 2000
Title: METHOD AND SYSTEM FOR MEASURING TRADE MANAGEMENT
PERFORMANCE
Examiner: S. Shih
Art Unit: 3624

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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TRANSMITTAL LETTER

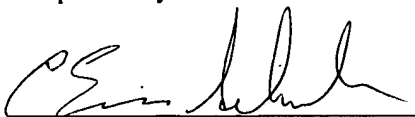
Transmitted herewith for filing in the above-identified application are the following documents:

- ☒ Response to Office Action mailed May 22, 2003;
- ☒ Petition for Extension of Time for three-months and check in the amount of \$950.00 (17519) for Petition fee;
- ☒ Application Data Sheet per Examiner's Request; and
- ☒ Return Postcard.

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned collect at 617-542-6000, Boston, Massachusetts.

Applicants believe that no additional fees are due in connection with this submission. However, the Commissioner is authorized to charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. 50-0311, Reference No. 20558-011. A duplicate copy of this Transmittal Letter is enclosed.

Respectfully submitted,



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Date: November 17, 2003